

In accordance with Article 13 (1) and (2) of the General Regulation on the Protection of Personal Data of 27 April 2016, I inform you that the Controller of personal data is the Polish Air Navigation Services Agency, Wieżowa Street 8, 02-147 Warsaw. Contact to the Data Protection Officer: inspektorochronydanych@pansa.pl

Your personal data will be processed in order to consider the complaint / application in the manner provided for in the Act of 14 June 1960. Code of Administrative Procedure, in accordance with § 8 of the Regulation of the Council of Ministers of 8 January 2002 on the organization of receiving and examining complaints and applications. This processing is necessary to comply with a legal obligation incumbent on the controller (Article 6(1)(c) of the GDPR). We will process your personal data for a period of 25 years and if or 5 for complaints / applications in which PANSA is not the competent authority.

Your personal data may be transferred to the authorities of the airport to which the application relates, to suppliers of IT systems and services with which PANSA cooperates, and to authorized entities at a documented request, e.g. the police. To the extent resulting from the GDPR and with the restrictions indicated in the Act of 14 June 1960. The Code of Administrative Procedure you have the right to access your data and the right to rectify, delete, limit processing, the right to transfer data, the right to object.

You have the right to lodge a complaint to the Personal Data Protection Office located at Stawki Street 2 in Warsaw. More information available at www.uodo.gov.pl.

Providing your personal data is voluntary, but the consequence of not providing data will be to leave the complaint / application without consideration in accordance with § 8 of the Regulation of the Council of Ministers of 8 January 2002 on the organization of receiving and examining complaints and applications.