

COMPLIANCE WITH THE INFORMATION OBLIGATION

In accordance with Article 13 (1) and (2) of the General Regulation on the Protection of Personal Data of 27 April 2016, I inform you that the Controller of personal data is the Polish Air Navigation Services Agency, Wieżowa Street 8, 02-147 Warsaw. Contact to the Data Protection Officer: inspektorochronydanych@pansa.pl

Your personal data will be processed for the purpose of selling non-navigation services and this processing is necessary for the performance of the contract to which you are a party (GDPR Article 6 (1) (b)).

Your personal data will also be processed for the purpose of debt collection. This processing is necessary for the performance of the contract to which you are a party (GDPR Article 6 (1) (b) and results from the legitimate interest of the controller, which is to ensure the settlement of receivables (GDPR Article 6 paragraph 1 letter f).

Your personal data will be processed in connection with the received Product Complaint and Return Form, based on the legitimate interest of the controller (GDPR Article 6 paragraph 1 letter f) which is the handling of complaints and product returns. This processing also is necessary for compliance with a legal obligation to which the controller is subject (GDPR Article 6 paragraph 1 letter c) specifically by the regulations of the Polish Consumer Rights Act.

Your personal data will be processed for the period provided for by law and the duration of the contract, and then for the time necessary to defend against possible claims.

Your personal data may be transferred to providers of IT systems and services and may be made available to authorized entities upon documented request. Your personal data may also be transferred by the Administrator outside the European Economic Area, depending on the service you purchase. In addition, such a transfer may also be carried out in Microsoft as a Microsoft 365 service provider as part of the use of global cloud services. Microsoft carries out the transfer outside the EEA using security mechanisms based on standard contractual clauses in accordance with Article 46(2) of the GDPR.

To the extent arising from the GDPR and with the limitations indicated therein, you have the right of access to the content of your data and the right to rectification, erasure, restriction of processing, the right to data portability, the right to object. You also have the right to lodge a complaint to the Personal Data Protection Office located at Stawki Street 2 in Warsaw. More information available at www.uodo.gov.pl.

Your personal data will not be processed in an automated manner and will not be subject to profiling.

Providing your personal data is a necessary condition for using the service, and the consequence of not providing them will be the inability to use it.