

PANSA Safety Policy

The safety of flight operations is at the cornerstone of business of the Polish Air Navigation Services Agency. Every day, thousands of people trust the services of PANSA. The safety of flight operations is a result of daily practice and the application of knowledge, experience and commitment of all personnel and management at PANSA who are aware of the responsibility vested upon them.

- ▶ The priority objective of PANSA is to minimise the contribution of its operations, while ensuring their efficiency, to flight accident risks as much as practically possible.
- ▶ Faced with the evolution of technology and the growth of the aerospace industry, it is a priority of PANSA to continuously improve the safety level of flight operations; this improvement is an essential driver of the efficiency of PANSA's services. The PANSA management is responsible for acting to make this priority feasible, while promoting a culture of safety among its reports.
- ▶ PANSA boasts a just culture where people are not stigmatised for any action, omission, or decision that is adequate to their experience and training; yet the same culture does not tolerate gross negligence, wilful non-compliance, or destructive actions.
- ▶ The Safety Management System is integral to the PANSA Management System and can only perform properly if it is provided with access to insights relayed by mandatory and voluntary reporting systems. The information gathered in these systems operated at PANSA and derived from audio-video records is only used to determine the conditions which have lead to an incident and may only be used to improve the safety awareness and air traffic safety in compliance with the principles of just culture.

As the President of PANSA, I take full ownership of the safety of PANSA operations and remain fully committed to this Policy. It is why by acting as the President and on behalf of the PANSA management, I hereby pledge to:

- ▶ maintain the Safety Management System in compliance with legal requirements, international standards, and best practice;
- ▶ act to promote and uphold a positive safety culture;
- ▶ reinforce PANSA's just culture;
- ▶ actively seek and apply the best standard and practices of operation;
- ▶ openly communicate all safety-relevant matters;
- ▶ continuously develop and improve the Safety Management System in compliance with the prevailing laws and regulations, the state of knowledge, and best practices;
- ▶ ensure the correct resources essential for enforcing this Policy, in particular for effective operation of the processes of hazard identification, risk analysis and incident investigation, and for the monitoring and promoting of safety as an integrated system which supports the objectives of PANSA.

I am confident that I will be able to complete the objectives of this Policy to the fullest only if all personnel of PANSA remain actively committed. I would like all of you to read, understand and implement this Policy in your jobs according to your organisational roles to support continued excellence in the highest safety standards.

President of PANSA



Magdalena Jaworska-Maćkowiak

